

## Dreamer's Dance Company Parent/Student Handbook 2024/2025

Address: 1284 County Road 1 Dunedin, FL 34691 Website:<u>http://www.DreamersDanceCo.com</u> Email: <u>admin@dreamersdanceco.com</u> Phone/Text: 727-900-6324

Studio Owner: Anna Rose Office Manager: Brittani Tyndall

This handbook contains information about classes and the studio, student and parent expectations, and a calendar for the 2024/2025 dance season. All of the teachers and staff at DDC are dedicated to making sure our customers' experience is positive. We look forward to making our 8th year of Dreamer's Dance Company the best one yet!

#### Studio Communication

Dreamer's Dance Company sends out a monthly newsletter and other announcements via email and our <u>Students, Families and Friends Facebook</u> <u>Group.</u> For the fastest and most thorough answer to any questions you may have, please contact us via email at <u>admin@dreamersdanceco.com</u>. We ask that you please respect all faculty members' personal time and refrain from contacting them privately via phone, email or social media.

#### Social Media

Follow us on Social Media! While this is not to be used as an official form of communication, we do often post fun photos and videos of our dancers. Please contact the studio via email at <u>admin@dreamersdanceco.com</u> or text us at 727-900-6324 if you have any questions or need help! Facebook: <u>https://www.facebook.com/dreamersdanceco</u> Facebook Parent Group: <u>Students, Families and Friends Facebook Group.</u> Instagram: <u>https://www.instagram.com/dreamersdanceco</u> TikTok: <u>https://www.tiktok.com/@ddcdancers</u>

#### Registration

Registration for new and returning members is easy via our Parent Portal enrollment link. This can be found on our website at <u>DreamersDanceCo.com</u>. For questions regarding enrollment please contact us via email at <u>admin@dreamersdanceco.com</u>. A non-refundable \$50 annual membership fee is



required for each family upon enrollment. Team members - your team registration fee will be posted to your account August 1st, 2024.

#### Tuition

First month's tuition, full or prorated, is due at the time of enrollment. All families must have a current card on file and *autopay is required*. Accounts that do not have a current card on file may be subject to class removal or loss of membership privileges. Tuition will be pulled from the required account on file on the first of each month (August - May). A \$35 bounce fee will be assessed to any returned checks and an additional \$35 late fee will apply to any accounts not paid in full by the 5th of the month. If you would prefer to avoid auto-withdraw, please bring cash or check into the office during our scheduled office hours by the 25th of the month. If you choose to pay by cash or check, a card is still required to be on file. Payments made by cash or check after this date may not clear our system before auto-withdraw pulls from accounts and could result in a double pull. This would place a non-refundable credit on your account. All payments must be up to date and balance paid in full in order for a student to receive apparel or merchandise, or before participating in class, any special event, showcase, recital or competition.

Tuition is all-inclusive, meaning all necessary show costs are covered in your monthly tuition, so there are no surprises. Tuition covers all dance classes, costumes, a video of our end of year showcase, and a limited number of tickets to our annual showcase. Tuition does not include tights or dance shoes.

Tuition is Paid on the 1st of the month August - May. (August payment is prorated to reflect the late start date)

45 Min. Class - \$78 1 Hour Long Class - \$88/month

Due to our all-inclusive pricing structure, late enrollments will incur the following registration fees to cover costume costs. After December 1st, we cannot guarantee the class costume will still be available to order.

October - \$10 fee November - \$20 fee December - \$30 fee January - \$40 fee February - \$50 fee



*Adult Classes* Drop in Rate - \$20/single class Session pricing can be found in your Dance Studio Pro portal.

## Charges to Account (Merchandise & Non-Tuition events)

Families can purchase dancewear, shoes, attire and other Dreamer's Dance Company spirit items from our Boutique and place the fees to the account. Any charges placed on your account for any items or events other than tuition will be pulled from your credit card on file within 24 hours and subject to the \$35 bounce fee for any failed pulls. Dreamer's Dance Company is not responsible for any bank-assessed bounce fees due to failed pulls. Please pay cash or check at the time of purchase or enrollment to avoid auto-withdraw. All transactions are subject to sales tax in accordance with Florida State law.

### Attendance

Please submit your absence through your DSP Parent Portal as soon as possible if your student is going to miss class for any reason. If a student wishes to make up a missed class due to unforeseen or unavoidable circumstances, they may schedule a makeup class within a month of the date of absence. Parents should contact us at <u>admin@dreamersdanceco.com</u> if they wish to schedule a makeup class. Tuition will not be discounted due to missed classes. *Students may not make up any classes from April 1st - our end of year showcase*.

## Withdrawing Enrollment

If you or your student decides mid-year not to continue with a class, we must be notified by email to <u>admin@dreamersdanceco.com</u> no later than the 20th of the month prior. Any withdrawal notifications received later than this date will still be subject to the following month's tuition payment. If the withdrawal happens after January 1st, a *\$80 withdrawal fee* per class will be automatically drafted at that time. All withdrawal notifications must be sent by email. No withdrawal requests made in person to any staff of Dreamer's Dance Company are considered appropriate or applicable.

## **Class Cancellations**

DDC may cancel class due to inclement weather. We will send out an email, update our studio's Facebook page and post in our Students, Families and Friends Facebook Group. Please check all outlets for the fastest and most accurate information. In the event an instructor is ill and we are unable to find an adequate substitute, DDC reserves the right to cancel the class. One cancellation is built into your tuition.



### Parent Observation

Parents are invited to enjoy watching their children learn and grow from the comfort of our lobby view cameras. Parents are not permitted to enter the studio at any time during class hours with the exception of our Special Dreamers and Tiny Dreamers class, or if they are invited to join. This includes popping your head in to check on your student, dropping off a water bottle, bringing them in late, etc. These tasks should be handled through the front desk. Our student's dance education is of utmost importance to us and is best achieved with minimal interruption. We also ask that street shoes are removed prior to entering the dance space.

#### Lobby Expectations

Please be considerate of other families as well as our students while in the lobby or viewing areas of the studio. Just as you can hear some of the instructions coming from inside the studio, dancers and instructors inside the studio can hear loud noises from the lobby. Siblings of students need to be supervised at all times within the walls of Dreamer's Dance Company. There should be no running, yelling, or playing with water fountains, merchandise in the lobby, or classroom doors. As a member of the DDC family, we want everyone to take pride in our space, so we also ask that children/parents clean up after themselves before leaving. Please ensure that any trash, toys, or personal belongings are picked up and properly disposed of or taken with you.

#### **Classroom Expectations**

Students should be ready to enter class on time, have used the restroom, with water bottle in hand, hair up pulled back neatly and in the appropriate dress code for the class they are preparing to enter. If your student is not in the appropriate attire on a recurring basis, they may be asked to sit out and observe class for the day. DDC Team students - this will count as an unexcused absence.

#### Dress Code

It is incredibly important that your dancer follows our guidelines for dance attire and footwear within the walls of our studios. The DDC dress code was created to keep your dancer safe, prevent injuries and ensure that he or she receives the best dance instruction possible.

Please view our dress code here - https://www.dreamersdanceco.com/dress-code



All attire required for our classes is available for purchase or order in the Studio Lobby or Office. If you choose to put items on your account, your card will be run for the full amount within 24 hours.

### Student Evaluations & Level Information

Faculty and teachers at Dreamer's Dance Company reserve the right to place students in the appropriate level. Students often spend at least two - three years in a level before continuing on to the next level. Teachers are more than happy to provide additional feedback and help students develop and succeed in their dance goals. To schedule a time to discuss this further with your instructor, or to request a student evaluation, please contact us at <u>admin@dreamersdanceco.com</u>.

#### Annual Showcase Information

Dreamer's Dance Company dancers enjoy a final end of year recital to showcase all their hard work! All information will be posted to our website, in our Students, Families and Friends Facebook Group, and included in our monthly newsletter. It is important for parents to review all information regarding our Annual Showcase.

#### Costumes

Student's costumes are included in our all inclusive tuition structure. Costumes will be tried on in class once they are in and distributed after May's tuition has been received. While most costumes are a good fit, sometimes the standard sizing needs a little help. Most times a quick stitch will suffice. All alterations will be the responsibility of the parent.



# 2024 - 2025 Season Schedule

August 19th	DDC 2024 - 2025 Begins!
September 2nd September 23th	DDC is Closed for Labor Day DDC is OPEN! (Pinellas County Schools Closed)
October 14th October 31st	DDC is OPEN (Pinellas County Schools Closed) DDC is CLOSED for Halloween
November 25 - 30th	DDC is CLOSED for Thanksgiving Break
Dec 23 - Jan 5th	DDC is CLOSED for Winter Break
January 6th	DDC is OPEN (Pinellas County Schools Closed)
January 20th	DDC is OPEN! (Pinellas County Schools Closed)
February 17th	DDC is OPEN! (Pinellas County Schools Closed)
March 17 - 23rd April 18 - 20th	DDC is CLOSED for Spring Break DDC is CLOSED (Pinellas County Schools Closed)
April 21th	DDC is OPEN! (Pinellas County Schools Closed)
May 26th May 29th	DDC is CLOSED for Memorial Day DDC is OPEN! (Last Day of School Pinellas County)

Date TBD -DDC Fall Showcase (optional) DDC Annual Showcase (all students!)